The Dot Generator

9918 Bell Ranch Drive
Santa Fe Springs, CA 90670

P (562) 941-7022
F (562) 941-7051

Order Form

Client/Company Name

Address

City | State | Zip Code

Phone Number ( ) -

Fax Number ( ) -

E-Mail Address

Project Title	Quantity	Type	Color	Proof	Amount

Subtotal	
Tax	
Total	
Deposit	
Balance	

Comments

Time

Color Accuracy

Accuracy of color is not guaranteed unless a Dot Generator Color Proof is requested. The Dot Generator will not accept any outside proofs or color printouts that the Dot Generator did not create. This is due to calibration differences in machinery. Our Color Proofs are calibrated to match our equipment set up as accurately as possible. Color differences can still occur in "Combo Runs". In order to bring our low prices to our customers, we "combo" up different jobs together. The range in color tones varies from job to job and can lead to "color shifting". If you decide not to request a color proof and color shifting occurs the Dot Generator will not be responsible for color accuracy on all jobs with a quantity greater than 10,000. In order to guarantee color accuracy, a press check is also required.

Terms & Conditions

Job Information

• Client must provide accurate files and information pertaining to the specifications of the job submitted.

• The Dot Generator is not responsible for lost or stolen disks submitted to us containing necessary job files. Please back up your files and submit to us a COPY of the necessary files for print.

• If a job is "RUSH" or "URGENT" any material needing to be shipped for said "URGENT" or "RUSH" jobs cannot be shipped in any method except "Overnight" or any other way except the most expedient method. The "URGENT" or "RUSH" job will not be considered as such, unless all haste is made processing it on both ends.

Accuracy of Elements

• Quotations are based on the accuracy of the elements provided. The Dot Generator can and will re-quote a job at the time of the submission if copy, film, tapes, disks, scans, or other input materials do not conform to the information on which the original quotation was based.

Cancellation

• In the event of cancellation of a project, a cancellation fee for work completed will be due, based on the contract prices and expenses already incurred, and shall be paid by the client.

Turnaround Times and Due Dates

• We guarantee 5-7 working days as standard to complete a printed job. We can complete products faster than this, but we cannot guarantee anything earlier than 5-7 working days form the time the proof is signed off (if such a proof is requested).

Important Information About Placing An Order

1. For all new customers, or customers on C.O.D. terms, we require a 50% deposit due upon submittal of artwork. The remaining 50% balance is due prior to release of printed material for delivery or pick up.

2. Unfortunately the exact color cannot be guaranteed unless a color proof is purchased from the Dot Generator. Any color proof that was not created by the Dot Generator will not be accepted for color accuracy due to the difference in machinery calibration used to create the proof.

3. The Dot Generator has four types of color proofs which offer different aspects of color matching.

a. Imation contract proof: digital ink (accurate contrast)
b. fuji digital pictroproof: (high accuracy, flat highlights, and shadows
c. digital laser proof: (for matching type only)
d. ".pdf" digital electronic proof: (1mb file, easy to email)

Color accuracy is not guaranteed with ".pdf" proofs. Please select an alternate proofing method if there are color accuracy concerns.

Final Printed Product: Standard jobs will fall on our regular turnaround time (5-7 working days, not to include Saturday & Sunday from date that proof is signed off on, if such a proof is requested). Special jobs that require Bindery, Scoring, Perforation, UV Coating, Die Cutting and gluing will have a different turnaround time, usually 6-9 working days or depending on our production.

Client Signature

Date